# Housing Authority of Clackamas County (HACC) is pleased to announce the opening multiple Public Housing Waiting Lists from October 20th through October 26th, 2014

To better serve applicants and to make the application process available to all, including those who are least likely to apply, the entire application process is available online. Applications can only be provided online or by advance written request. Applicants must apply during opening at 12:01am on October 20<sup>th</sup> until 11:59pm on October 26th. To apply, visit <u>https://www.waitlistcheck.com/OR47</u> or <u>http://www.clackamas.us/housingauthority/</u>

Due to limited unit availability, applications will be selected and ordered using a random lottery system. By randomly selecting the applications, the process is equitable. The day and time you apply has no bearing on whether your application is selected for the waiting list. Status information regarding placement on the list will be available online after the closing date. Instructions regarding obtaining status information are provided during the online application process.

Eligibility for the waiting lists is based on income and family size. Below are the waiting lists HACC is opening and the number of family members required to be eligible for each list:

Waiting List Name	Bedroom Size	Min # in Household *	Max # in Household *
Oregon City View Manor/Clackamas Heights, Oregon City	1 bedroom	1	3
SW Portland / Wilsonville / Lake Oswego / West Linn	3 bedrooms	3	7
Estacada / Sandy	3 bedrooms	3	7
Estacada / Sandy	4 bedrooms	5	9
Clackamas / SE Portland / Milwaukie 97222	4 bedrooms	5	9
Oregon City View Manor/Clackamas Heights, Oregon City	4 bedrooms	5	9
Oregon City / Beavercreek	4 bedrooms	5	9
Gladstone/Milwaukie 97267	4 bedrooms	5	9

\*NOTE: HACC's Policy is 2 people per bedroom with exceptions. To see HACC's exceptions, visit our website, click Plans & Reports, select ACOP 2014, Section 5-1.B. Determining Unit Size.

To be income eligible, your combined household income cannot exceed:

	1 person	2 person	3 person	4 person	5 person	6 person	7 person	8 person
2013 Income Limits	\$38,850	\$44,400	\$49,950	\$55,500	\$59,950	\$64,400	\$68,850	\$73,300

<u>Families and individuals who are already on the above waiting lists do not need to re-apply. Applicants can be active on two (2) public housing waiting lists. To find out which lists you are currently on, visit our website (http://www.clackamas.us/housingauthority/), click the Online Waiting List Info button and follow the instructions.</u>

Technical assistance and computer access will be made available at the locations listed below. Additional computer access can be found at your local public library. Applicants are encouraged to request assistance from family, friends and case managers, as appropriate.

Applicants who do not have internet access may apply by mailing a written request to the housing authority for a paper application in advance of the opening of the list. Completed paper applications must be mailed to HACC at the address below and postmarked anytime between October 20<sup>th</sup> and October 26th, to be accepted.

	For requesting and	For computer access:	For computer access:	For computer access	
	mailing applications:	HACC	Clackamas Heights	Hillside Park	
	HACC, Attn: WL Open	Administrative Office:	Community Room:	Community Center:	
	PO Box 1510	13930 S Gain St.	13900 S Gain St.	10203 SE D Street	
EQUAL HOUSING	Oregon City, OR 97045	Oregon City, OR	Oregon City, OR	Milwaukie, OR	
OPPORTUNITY					

### **PUBLIC HOUSING WAITING LISTS OPENING**

### **Frequently Asked Questions:**

#### Q: When can I apply?

A: The lists will be open on October 20<sup>th</sup> at 12:01am and close on October 26th at 11:59pm. Please understand the order applications are received has no influence on whether or not you are selected to actually enter onto the waiting list. Every application received during the period the lists are open has the exact same chance of being selected during the lottery.

Q: What are the hours that the website will accept applications? A: The Waitlist Check website will accept applications 24 hours a day from 10/20 at 12:01am through 11:59pm on 10/26.

Q: I don't have a computer; how can I complete an online application? A: Where do you live? The closest location to you is (refer to location list).

Q: I don't have internet or transportation; can I complete my application over the phone?

A: No, we cannot take your information over the phone. You can request a paper copy by sending us written notice before the lists open, however this process with be longer and require more action on your part. Is it possible for a family member/neighbor/apartment or community leasing office to assist you with obtaining internet access?

#### Q: Can someone else sign up for me?

A: You are welcome to have a friend/family member complete the application for you, however you must certify that all the information provided is true & complete.

Q: Can I use my smart phone to submit an application?

A: You are welcome to use your smart phone, but please be advised the recommended methods are desktop or laptop.

Q: If my kids live with me and they are 18 years or older; do I have to include their income?

A: Yes, all family member income needs to be disclosed. Your listed income has no bearing on whether or not you are selected to enter onto the waiting list.

Q: Why isn't everyone who applies added to the waitlist?

A: Due to limited unit availability, we are only selecting approximately 5 years worth of applicants for each list.

Q: I'm elderly, what type of assistance can I get to complete an application? A: You have several options:

- 1.) You may have a family member or friend assist you with the application
- 2.) You can come to one of our offices or your local library (refer to location list below)
- 3.) You can work with a case worker, if you have one

#### Q: What do you mean by "lottery"?

A: When the waiting list closes on 10/26 at 11:59pm, we will collect all of the applications that were submitted and the lottery will be performed to assign position numbers. When the lottery is complete you can see your status by visiting www.waitlistcheck.com. The anticipated status notice date is November 26th, 2014. Simply proceed to the website, type in your year of birth and social security number to view your status.

Q: I was on the website and started to complete my application but I lost internet connection in the middle. How do I go back in?

A: You will need to recomplete the application from the beginning if you did not receive a confirmation number.

Q: I would like to submit a written application instead of using the website. What is your agency's policy on handling such requests?

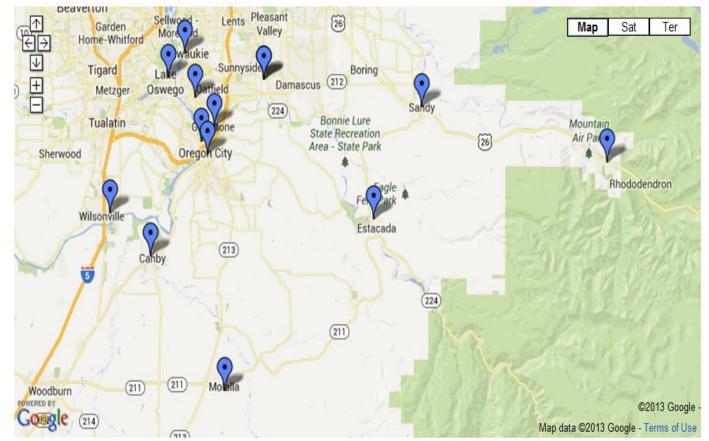
A: You will need to request a paper application by sending us a written request in advance. Completed paper applications must be mailed to HACC at the address listed below and applications must be postmarked between October 20<sup>th</sup> and October 26th, to be accepted.

HACC, Attn: Waitlist Opening, PO Box 1510, Oregon City, OR 97045

Q: I have limited English language, what other languages does your application process support?

A: The online application is available in English and Spanish. We will have a Russian translator to assist at Clackamas Heights Community Center at 13900 S. Gain Street, Oregon City, OR 97045. We will have a Spanish translator to assist at HACC's Administrative Building at 13930 S. Gain Street, Oregon City, OR 97045. We will also have paper applications available in Russian and Spanish.

## **LOCATION LIST:**



View LINCC Libraries in a larger map

HACC Administrative Office	HACC Public Housing Office	Hillside Park Community Ctr	Canby Public Library
13930 S. Gain St.	13900 S. Gain St.	10203 SE D Street	292 N Holly
Oregon City, OR 97045	Oregon City, OR 97045	Milwaukie, OR 97222	Canby, OR 97013
Hours: Mon-Thur 8 - 6pm	Hours: Mon-Thur 8:30-5pm	Hours: Mon-Thur 8:30-5pm	503-266-3394
Friday CLOSED	Friday 10am – 5pm	Friday 10am – 5pm	Call for hours
Spanish Translator On-Site	<b>Russian Translator On-Site</b>		
Sunnyside Library	Oak Lodge Library	Estacada Public Library	Gladstone Public Library
13793 SE Sieben Parkway	16201 SE McLoughlin Blvd.	825 NW Wade St.	135 E Dartmouth
Clackamas, OR 97015	Oak Grove, OR 97267	Estacada, OR 97023	Gladstone, OR 97027
503-794-3883	503-655-8543	503-630-8273	503-656-2411
Call for hours	Call for hours	Call for hours	Call for hours
Lake Oswego Public Library	Ledding Library of Milw.	Molalla Public Library	Oregon City Public Library
704 4 <sup>th</sup> Street	10660 SE 21 <sup>st</sup> Avenue	201 E 5 <sup>th</sup> Street	606 John Adams Street
Lake Oswego, OR 97034	Milwaukie, OR 97222	Molalla, OR 97038	Oregon City, OR 97045
503-636-7628	503-786-7580	503-829-2593	503-657-8269
Call for hours	Call for hours	Call for hours	Call for hours
Sandy Public Library	Hoodland Branch	West Linn Public Library	Wilsonville Public Library
38980 Proctor Blvd.	68256 E Hwy 26	1595 Burns Street	8200 SW Wilsonville Rd.
Sandy, OR 97055	Welches, OR 97067	West Linn, OR 97068	Wilsonville, OR 97070
503-668-5537	503-622-3460	503-656-7853	503-682-2744
Call for hours	Call for hours	Call for hours	Call for hours