This interactive training will review facilitation basics, then focus on advanced skills practice.

Learn skills and tools to:

- Make meetings effective, productive and efficient
- ★ Manage difficult behaviors
- Ensure accountability for assignments & outcomes
- ★ Reframe conflicts
- Make decisions in large groups

Ideal for managers, human resource professionals, attorneys, and anyone who works with a team, leads meetings, or hosts forums or discussions.

## **Trainer Kon Damas**

Kon managed the Community Mediation Service (CMS) of the City of Boulder for more than twenty years. He has facilitated many large, tense meetings and has trained facilitators and mediators.

This program has been submitted to the HR Certification Institute for continuing education approval.



Center for Dispute Resolution and Restorative Justice

## Facilitating \*Five-Star\* Meetings

It's time to take your skills to the next level.

Date: Tuesday, May 2, 2017

Time: 9:00 am - 4:30 pm

Location: RCC/SOU Higher Education Center, Medford

## **To Register:**

resolvecenter.org • 541-770-2468 \$130 early registration, by 4/14/17 \$150 after 4/14/17

## **Registration Deadline: 4/26/17**

Pre-registration is required. Space is limited.



