



OREGON  
LONG-TERM CARE  
OMBUDSMAN

800-522-2602

www.oregon.gov/LTCO

**THEIR RIGHTS,  
YOUR VOICE**



## Certified Ombudsman Volunteer Training

MARION, POLK, LINN, & BENTON COUNTIES

**October 26, 27 & November 2, 3, 16**

**9:00 am to 3:30 pm**

**Salem Office**

**Applications are being accepted now.**

Please plan to attend all five days to become certified.

**Contact Lené Garrett at 503-378-6303 or [lene.garrett@oregon.gov](mailto:lene.garrett@oregon.gov)**

We address complaints made by or on behalf of residents. To report a concern or complaint contact us at 800-522-2602 or [www.oregon.gov/ltcO](http://www.oregon.gov/ltcO)



### CERTIFIED OMBUDSMAN VOLUNTEERS

Advocate for resident rights, dignity and care. Ombudsmen provide education, investigate resident concerns, and seek to find solutions for the residents.

Volunteers enjoy a flexible schedule with a 4-hour per week commitment, working closely with staff, helping ensure quality care for residents, keeping active and building relationships.

To volunteer you must be over 21 years of age, be able to pass a background check, and be free of a conflict of interest.