November 4th, 2019 Care Transitions Meeting

Quail Run reports that their fax number is inaccurate.

* Reminder to all that if you have a permanent change to address, phone, fax or contact please send something with your business letter head to Hollie or Rochelle and they will get it updated.

Handoff Tool

* Discussion of what needs to be included in a standardized tool
* The team selected the SNF to Emergency Department Transfer document to work from to build our own
* Candy Sawyer has provided a copy to the EPIC build team to provide a guide
* Team wants to ensure that infection control information is shared going both directions

Availability Listed on Retirement Connections

* Candy Sawyer and Hollie are working on an automatic reply for those who send availability updates to be shared with the system CM teams. Going forward they will be directed to update availability on [Retirementconnection.com](http://retirementconnection.com/) for housing availability
* Amy is working with this group to create filters to make the resource most useful

All facilities report that the new process for PDPM is going well…. Fingers crossed it continues and can flow into the new updates for Home Health coming in January.

Meadowlark of Lebanon reports that they are now owned locally. Assisted and Independent living housing availability.

First Call Home Health now serves the Wilsonville area and can manage limited UHC patients.

Conifer House reports that they require 48 hours for new move ins but should be able to manage 24 hour returns for established residents.

Candy Sawyer asked our agencies to be mindful of new referrals…. Please respond within 24 hours of the referral. Assisted Living and Memory Care please be aware that we can no longer hold your returning patients 3-5 days awaiting nursing availability for assessment for return. They must be available within 24 hours as patient has right to return and we will proceed with return.

New process proposed for the next Resource Fair. We will trial a “lunch and learn” process in February. Contact Amy Schmidt to sign up.