

As our country continues to navigate the COVID-19 emergency, we recognize that our company plays an important role in helping connect low-income seniors to the internet. That way, they can remain safely at home and be in constant contact with their families and doctors, as well as to the latest health news and information about the virus.

To help do our part, yesterday we announced the following:

- All new Internet Essentials customers will receive **two months of Internet service for free**. After the second month, customers are free to cancel their service, as the program never requires a contract, or remain in the program as paying customers at the heavily discounted Internet Essentials rate of \$9.95 a month.
- We're increasing the speed of the program's Internet service to 25 Mbps downstream and 3 Mbps upstream for all new and existing customers. This increase will go into effect for no additional fee and customers won't have to do a thing. The speed will roll out over the next few days and will become the new base speed for the program going forward.

To check eligibility and sign up, applicants can visit www.internetessentials.com on any web-enabled device, including laptops, tablets, and smartphones.

Research on the digital divide for seniors is very clear. According to the Pew Research Center, just [51 percent of seniors](#) (aged 65 and older) have broadband Internet at home.

The picture for low-income seniors is much worse. [27 percent](#) of seniors with household incomes below \$30,000 have home broadband, compared to 87 percent of seniors with household incomes at or above \$75,000.

In addition to our new Internet Essentials offerings, our company is also opening our Xfinity WiFi hot spots across the country for free for the next two months. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi.