

OHA Grant Funds for Caregivers

Statement of Work

OHA and RWP are working together in partnership to pilot efforts intended to:

- Address the immediate exigent Caregiver workforce needs created by the COVID-19 pandemic, the 2020-2021 winter surge in cases, and hospital compression as connected to senior care facilities including: Assisted Care, Residential Care, and Memory Care.
- Address the long-term high-demand and shortage of Caregiver workers in the senior care industry.

RWP will:

- Work with its current workforce service provider (Oregon Employment Department) to:
 - Provide support services under this contract
 - Provide other complimentary employment and training services to blend, braid and stack other workforce program funds to support these on-call, as well as other full or part time positions normally being hired
 - Engage and work with senior care industry sector partners to implement this pilot on-call program
- Integrate Caregiver recruitment into its comprehensive Communications & Outreach Campaign strategy, which includes:
 - Rogue Careers website
 - Email blasts to Unemployment Insurance and SNAP recipients
 - Television promotions, ads and interviews
 - Social Media posts and ads
 - Speakers Bureau
 - Outreach with Human Services / Social Services, Coordinated Care Organizations, FQHC's, Healthcare providers, and other community partners
 - Local High Schools
- Create a set of Operating Parameters (see draft in Appendix A) and work with OHA and senior care industry partners to refine this as needed. Changes to this document, agreed upon by all the partners, will not require a contract modification.
- **Fund distribution process**
 - OHA – grants to RWP
 - RWP writes check to employers for the weekly on-call stipend
 - WSRV will use existing funding to pay for training – online training and / or Pacific Health Care Training.
 - WSRV would pay supportive services through the pilot funds
- **Performance Measures**
- This pilot effort is being undertaken during a time of the COVID-19 pandemic. The ability to spend these funds and meet metrics will be contingent on job-seekers coming through the door.
- Therefore, the overarching metric of performance for this contract will be:
 - 340 on-call weeks worked

In addition, these related elements will also be reported monthly:

- # of on call weeks provided
- # of on-call shifts worked
- Why exited? FT employment? Drop out? Is the full time employment with the On-Call facility?
- # of acceptance vs. refusal to work
- How many facilities participate
- Satisfaction survey – participants & facilities

- Monthly reports on the above will be submitted by RWP to the OHA COVID Response & Recovery Unit

- **Timeframe**

- This pilot program will run for six months: April 1, 2021 – September 30, 2021. If necessary, can be extended until funds are expended.

Budget

Item	Cost
On-Call Pool Stipend (\$400/weeks = 340 on-call weeks)	\$136,000
Support Services - <i>Child Care, Transportation</i>	\$35,000
Communications & Outreach to Job/Career-Seekers	\$15,000
Administration / Overhead	\$14,000
Total	\$200,000

Contractor will have the discretion to spend up to 10% over the budgeted line item without advance authorization, but no more than the total budget amount.

Appendix A

Operational Parameters

Employment of On Call Caregiver

Initial outreach efforts have been completed and TWO senior care facilities have expressed interest in participating in the pilot project. Each participating facility will sign a participation agreement that will include reporting requirements.

Due to COVID restrictions each on-call employee will be limited to working in a single facility. This limitation will be revisited when COVID restrictions are lifted.

Eligibility for On Call Stipend

On Call Employees must:

- Have a working phone
- Work shifts offered and at least 24 hours per month if hours are available
- Not decline more than 2 shifts in a month. Declining more than 2 shifts per month will be grounds for termination (unless time off was requested in advance)

On Call Employees will not be paid a stipend if time off has been requested.

- If time off is requested for a full week, no stipend will be paid.
- If time off is requested for a partial week, stipend will be prorated

Funding Levels

- \$400 weekly stipend + paid the hourly rate for actual hours worked
- Employer will pay the working hourly rate of \$20 per hour
- Childcare and Transportation costs can be paid up to \$100 per week while working or in training, based on individual circumstances. Paid through WSRV
- Assistance in obtaining Employment Related Day Care and Oregon Health Plan benefits will be provided
- Facilities can request On the Job Training placement and funding for eligible individuals.

Training

- WSRV will facilitate and fund training through on-line course and / or in person training at Pacific Health Care Training.
- All participating employers will be invited to meet attendee of Pacific Health Care Training
- Each facility will be responsible to on site training necessary for on-call worker to meet the minimum necessary standards to fulfill the assigned job functions

For more information about this program contact marlaipsen@woollardipsenmanagement.com