

CHAT SAVED FROM TRANSITIONS OF CARE ZOOM MEETING, JUNE 4, 2024

11:34:54 From celina to Everyone:

Good morning everyone I apologize but i am having PC issues and my camera is not working...

11:35:33 From JJ Koll to Everyone:

Good Morning JJ Koll from 1st Choice 971-500-0499

11:35:36 From Karlee Kent to Retirement Connection(Direct Message):

I am here if you want to make me cohost to help moderate

11:35:46 From Nancy Leifheit to Everyone:

Hi there !

11:36:01 From Sarah Harwood to Everyone:

Hello Everyone!

11:36:02 From Chelyne to Everyone:

Good morning, Chelyne devi, Cathy Fallon. Mt Hood Senior Solutions.

11:36:17 From Natalia Uribe to Everyone:

Good morning, Natalia Uribe UpBeat Music Therapy

Natalia@upbeatmusictherapy.net

11:36:31 From James Simati to Everyone:

Good morning, everyone! James w/ West Hills Senior Residence. 503-679-9567

11:36:44 From Kelly Sautel - Samaritan Evergreen Hospice to Everyone:

Good Morning. Kelly Sautel with Samaritan Evergreen Hospice.

Ksautel@samhealth.org

11:36:49 From Nancy Leifheit to Everyone:

Nancy Leifheit Elite Care-- Good Morning all !

11:37:07 From William McCullough to Everyone:

Hello Bill with MCCULLOUGH'S MOVING and MORE

11:37:18 From Andrew to Everyone:

Hi all. Andrew Bierl with Aging Guardians. 319-429-8611

11:37:20 From Michelle's iPad to Everyone:

Good morning everyone...advanced care senior care referral agency.....541-262-2252 glad to be on this meeting!!

11:37:22 From Shawnesty Green to Everyone:

Greetings everyone, Shawnesty Green from Canterbury House in Auburn 253-939-0090

11:37:23 From ramona.dyer to Everyone:

Hi everyone! Ramona Dyer from Hawthorne Gardens 971-990-7193.

11:37:30 From Hope Tompkins- Hidden Lakes to Everyone:

Good Morning everyone! Hope with Hidden Lakes Independent Living.

hope.tompkins@atriaseniorliving.com

11:37:31 From Irene Crowell to Everyone:

Happy Tuesday ! Irene Crowell, PharmD with the Coordinated MEDucation Team
irene@meducationteam.com

11:37:38 From Rachael Meeks to Everyone:

Good morning all! Rachael Meeks with Eden Home Care
11:37:43 From Jenna Rumberger, LICSW (she/her) to Everyone:
Hi everyone! My name is Jenna Rumberger, LICSW. I have a solo private practice called Aging with a Plan. I provide mental health therapy and consultation services for adults, older adults and their families/caregivers. Feel free to reach out to me via my website at www.agingwithaplan.org
11:37:45 From katelyn.carpenter to Everyone:
Good morning everyone! Katelyn Carpenter, Community Ambassador for Silverado Bellevue Memory Care! 425-414-5633
11:37:50 From Corrine C to Everyone:
Hi Everyone! Corrine, With Village Green Seniot Living in West Seattle, Formally known as Daystar!
11:37:55 From Alicia Smith to Everyone:
Good Morning Everyone. Alicia Smith Home Care with Eden Health.
11:37:55 From Claudia's iPhone to Everyone:
Good morning, Claudia Belindean with A Caring Choice Placement Agency in Vancouver
(360)910-2154
[Claudia @acaringchoiceagency.com](mailto:Claudia@acaringchoiceagency.com)
Thank you. 🌸
11:37:58 From Jennifer Felberg to Everyone:
Good moring from Robison Jewish Health Center
11:38:01 From Christyna Hengstler-1st CHOICE Advisory Services to Everyone:
Christyna Hengstler, 1st CHOICE Advisory Services, 360-844-0007, placement services in Clark County
11:38:06 From Niki Tucker to Everyone:
Good morning
Niki Tucker
SeaStar Senior Services
Home care, care management, companion outings
www.seastarseniorservices.com
11:38:10 From celina to Everyone:
Good morning Celina Kershner with Northwest Guided Home Care
11:38:42 From Christyna Hengstler-1st CHOICE Advisory Services to Everyone:
Shari Levelle, 1st CHOICE Advisory Services, serves Portland. 971-288-8425 (she can't access the chat right now)
11:38:43 From Karen's iPhone to Everyone:
Karen Nelson
Sunrise Senior Living (Edmonds, Issaquah. Bellevue and Redmond)
425-546-0230
Karen.Nelson@sunriseseniorliving.com
11:38:54 From clopinto to Everyone:
Christina LoPinto Careage Home Health, Mission Healthcare 425-466-6860

11:39:21 From Jordan Ohrt to Everyone:
Good morning- Jordan Ohrt with Healthy Living at Home 503.998.3941

11:39:30 From Rachael Meeks to Everyone:
Good morning all Rachael Meeks with Eden Home Care
Rachael.meeks@eden-health.com
(360) 583-6472

11:39:33 From Brett Downes to Everyone:
Brett Downes, with Cascades of Stayton (Assisted and Independent Living)

11:39:55 From Julie Hvitfeldtsen; Housing Advisor to Everyone:
Good morning everyone
Julie Hvitfeldtsen
BESTEMOR Senior Housing Assistance
425-765-6634

11:40:03 From Jim Freeman to Everyone:
Jim Freeman, <https://www.silverbridgeseniortransitions.com/>

11:40:08 From Brett Downes to Everyone:
(503) 769-3200 | BrettD@cascadeliving.com

11:40:14 From Amica Nowak to Everyone:
Morning! Amica with Magnolia Senior Resources

11:40:17 From Lauren.Culwell - Home Instead Hillsboro to Everyone:
Hello from Lauren Culwell, Client Care Manager with Home Instead Hillsboro 😊

11:40:29 From Rob Young, Oasis Senior Advisors to Everyone:
Rob Young, Oasis Senior Advisors, 425-526-7111
RYoung@YourOasisAdvisor.com Looking forward to helping those needing full-service placement. Serving King, Snohomish, and Pierce counties. Additional offices in Portland, Rogue Valley, Vancouver, Spokane; national footprint.
www.OasisSeniorAdvisors.com

We help families find the right assisted living, memory care and adult family homes, when home is no longer safe. Always free for seniors and their families.

11:40:35 From Michael Colburn to Everyone:
Hi Everyone. Michael Colburn, Community Liaison with PeaceHealth HH and Hospice. miccol8@peacehealth.org and 564-669-3123

11:41:18 From Kara Jovag, PNW PACE/ Multicare to Everyone:
Hello all. Kara Jovag, from PNW PACE at Multicare. kara.jovag@multicare.org, 253-569-0953

11:41:39 From Rianne to Everyone:
Good morning everyone! Rianne Singleton with Magnolia Senior Resources.

11:41:52 From Brett Downes to Everyone:
Hit and miss

11:42:12 From Karen's iPhone to Everyone:
It depends on the referral agency being used.
Some are amazing with communication and others are super challenging.

11:42:22 From Hope Tompkins- Hidden Lakes to Everyone:

Its worse in my opinion. I feel like we miss a lot of key details when not working with the hospital directly.

11:42:23 From Marina R. Sommer to Everyone:

Depends on the agent.

11:42:23 From Nora Durgin - EverHome Healthcare to Everyone:

Nora Durgin

EverHome Healthcare

Home care and home health

Serving Snohomish, King and Pierce counties

425-275-5858

ndurgin@everhomehealthcare.com

www.everhomehealthcare.com

11:42:32 From CAS-DCR3 to Everyone:

Varies from Agency to Agency

11:42:32 From Michelle's iPad to Everyone:

Advanced Care Senior Referral Agency ——is new on the scene for senior living referrals—Brittany Michener is a licensed administrator with years of experience and we offer a 17 page clinical assessment process to find the right and appropriate forever home—541-262-2252

11:42:33 From Mari Ferrer to Everyone:

Good afternoon all! Mari Ferrer from Seniors Helping Seniors.

mari@commencementseniorcare.com

11:42:34 From Belinda @ LODGE ! to Everyone:

Referral partners seem to do a minimal amount with hospital referrals. - much better working directly. Depends on the referral partner too.

11:42:36 From ramona.dyer to Everyone:

Sometimes the reps have good info but we get much more detailed info that my clinical team needs from the discharge planners.

11:42:36 From Corrine C to Everyone:

Depends on situation. and referral agent

11:43:02 From Victoria Martinez to Everyone:

It depends I have had better and i have had worst.

11:43:16 From katelyn.carpenter to Everyone:

Hit or miss depending on RP

11:43:22 From harnason to Everyone:

It depends on the placement agency. The placement agency's I work with have shared everything that I need.

11:43:25 From James Simati to Everyone:

Depends heavily on referral agent, we have been blessed with the agents we've worked with recently.

11:43:52 From Debbie Hart-Hartman to Everyone:

It's up to the Marketer to ask for the appropriate items they need. Most placement agents are glad to get extra info for you.

11:44:00 From Brett Downes to Everyone:

Reacted to "It's up to the Marke..." with 👍

11:44:17 From Belinda @ LODGE ! to Everyone:
no -

11:44:24 From Carole Velez @ Franke Tobey Jones, Tacoma, WA 253-320-4216 SN to Everyone:
Carole Velez here from Franke Tobey Jones in Tacoma....we seldom admit from hospital with a referral agent but using a referral agent has been relatively seamless from home to campus. Our admits from hospital (case mgrs & SW) is more challenging.

11:44:28 From Nancy Leifheit to Everyone:
no

11:44:35 From Liz Wilson- Comfort Keepers to Everyone:
yes

11:44:54 From Hope Tompkins- Hidden Lakes to Everyone:
Hospital is better with the details but the constant communication is better with referral partners.

11:46:09 From Michelle's iPad to Everyone:
Can I add to the assessment process prospects?

11:46:32 From Kelley Johnson: Senior One Source to Everyone:
Bess hit the nail on the head
Kelley Johnson-SeniorOneSource

11:46:35 From Belinda @ LODGE ! to Everyone:
Being involved earlier on in the discharge process.

11:46:55 From Jamie Callahan to Everyone:
Reacted to "Bess hit the nail on..." with ❤️

11:47:00 From Corrine C to Everyone:
YES on the H/P!

11:47:25 From Debbie Hart-Hartman to Everyone:
H&P, Med List, Progress Notes. Any Wounds, Aspiration risk, Diabetic.

11:48:19 From Karen's iPhone to Everyone:
I agree with that!

11:48:24 From Liz Wilson- Comfort Keepers to Everyone:
I do

11:48:28 From Corrine C to Everyone:
Great point Belinda!

11:48:50 From Nancy Leifheit to Everyone:
Spot on Debbie and Belinda

11:49:12 From Brett Downes to Everyone:
H&P, Medicaid / Private Pay, Contact info

11:49:48 From Belinda @ LODGE ! to Everyone:
Definitely need contact details asap.

11:49:54 From Corrine C to Everyone:
Reacted to "Definitely need cont..." with 👍

11:50:06 From James Simati to Everyone:
PT/OT/ST is often missed and that's vital for our rehab team.

11:50:07 From Liz Wilson- Comfort Keepers to Everyone:

We have better luck with placement agency- we get short notice hospital discharge calls but we can't tell if they need longer term care or if we are being a sub for rehab. Short notice/ temp needs/ vague info

11:50:12 From James Simati to Everyone:

*notes

11:51:04 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:

When a discharge planner is talking with a family, what is their conversation in regards to direct referrals to referral agency? It really comes down to what the patient and family want. If the family wants direct referrals and to speak to the communities or would they like one point of contact

11:51:09 From ramona.dyer to Everyone:

It's also not cool when the placement agencies/hospitals want a quick move in but expect the community to just be able to furnish a unit on a moment's notice.

11:51:09 From lesslie bauer to Everyone:

Yes we always are happy to give all of the contact info up front, so the rapport starts soon

11:51:14 From Monika to Everyone:

Washington - we want to be the gate keeper for the families as they get so many calls from communities and get overwhelmed. We send them a HIPAA intake to the communities.

11:51:27 From Michelle's iPad to Everyone:

We give the full 17 page assessment to the facilities to aid in their assessment — we have our disclosures signed as well ..

11:51:47 From Maya Moody - Apria to Everyone:

To enhance the efficiency of authorization and discharge processes, I highly recommend connecting with the referral support teams of each company involved in direct contact with regional and national insurance payors.

11:51:55 From Debbie Hart-Hartman to Everyone:

It's ok with me if the Agency wants to keep personal contact info. We work well the agencies and trust that they will work with us moving forward. The Marketers need to keep in touch with the agency and get updates.

11:52:05 From Matt Wolf - Apria Healthcare to Everyone:

Reacted to "To enhance the effic..." with 👍

11:52:30 From Julie Hvitfeldtsen; Housing Advisor to Everyone:

Agree! Hold info until family authorizes after touring and choosing community so they are being called by every place toured

11:52:30 From Karlee Kent to Retirement Connection(Direct Message):

Petronella wants to say something

11:52:58 From Marcela Cusmir to Everyone:

H&P Pt &Ot

11:55:22 From Corrine C to Everyone:

Reacted to "H&P Pt &Ot" with 👍

11:56:58 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:

If any communities would like to discuss this further with the agencies of OSRAA, please feel free to reach out to me directly at bess@careandkeeping.com

11:57:01 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:

Bess Lindahl
OSRAA President
PECC President
Owner at Care and Keeping
971-330-4743
bess@careandkeeping.com

11:57:52 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:

<https://osraa.com>

11:59:51 From Shawn StPierre Cogir of Northgate MC to Everyone:

Shawn St. Pierre-Heimark
Community Relations Director
Cogir Management USA, Inc.
Cogir of Northgate Memory Care
11039 17th Avenue NE
Seattle, WA 98125
Office: 206-440-1700
sstpierre@CogirUSA.com

CogirSeniorLiving.com

12:00:19 From lesslie bauer to Everyone:

Yes we are always open to learning what the facility wants us to say and not share on the tours

12:00:30 From Karlee Kent to Retirement Connection(Direct Message):

Do you feel like bringing up John's comment about re-placing the same person later

12:00:36 From Karlee Kent to Retirement Connection(Direct Message):

Specifically at AFHs

12:00:58 From Eva to Everyone:

Agreed with Billie

12:01:10 From Corrine C to Everyone:

Reacted to "Agreed with Billie" with 

12:01:18 From Bonnie Freel ATRMC to Everyone:

Bonnie Freel, MSN, RN, CCM
Manager Resource Management
Utilization Management
Asante Three Rivers Medical Center
Phone (541) 472-7332
Fax (541) 476- 7164
Email bonnie.freel@asante.org

12:01:22 From Maya Moody - Apria to Everyone:

Transparency on both sides—whether from the referral agency or the hospital CM team—is crucial to supporting the patient and their family in the right way. We appreciate all feedback to better support you.

12:01:30 From Petronella to Everyone:

Reacted to "Transparency on both..." with 👍

12:01:33 From Michelle's iPad to Everyone:

We believe you should only tour facilities after the full financial assessment is done—it is vital to ensure the costs are appropriate to the clients long term needs. The client does better if they don't have to make multiple moves. It should be the referral agency's responsibility to vett that out prior to any tour. Transparency

12:01:34 From Corrine C to Everyone:

100% Amy!

12:01:40 From Billie Wingfield to Everyone:

Reacted to "Transparency on both..." with 👍

12:01:48 From Belinda @ LODGE ! to Everyone:

Once in the community , it becomes a partnership. They need to show trust in the marketer.

12:01:52 From Billie Wingfield to Everyone:

Reacted to "Agreed with Billie" with 👍

12:03:58 From Kelley Johnson: Senior One Source to Everyone:

I agree with those that said financial piece needs to be determined before options are presented and we the placement companies need to let the community know what the financial picture is

12:04:00 From lesslie bauer to Everyone:

We always pre-qualify the community and their private pay requests in advance.

12:04:14 From Belinda @ LODGE ! to Everyone:

The referral partner is so important in how they set the tone for the tour with the marketer. -

12:04:19 From Karen's iPhone to Everyone:

That goes to the value of communication. And not all referral agencies communicate as they should.

12:04:48 From Billie Wingfield to Everyone:

Ultimately, initially I was discussing that it is important for the referral agency to understand what each community can offer as well. Not promoting us if we are not a good fit, if the prospect has severe behaviors/using restraints at the hospital/requires higher care... we find that we receive referrals for these folks and it truly is a waste of the family and hospitals time to refer to those communities that cannot provide that level.

12:05:22 From Mari Ferrer to Everyone:

Good point Billie!

12:06:42 From Retirement Connection to Everyone:

Osraa = Oregon senior referral agency association

12:07:25 From Donna Drew VMFH OP Case Manager to Everyone:

I am an RN Case Manager in Wa state. When I recommend placement agencies to my patients, I always let them know that the agencies are being paid on the back end.

12:07:32 From Dawn to Everyone:

In all my 30 years of case management and being over the Discharge planning for 15 years, I have found that communication is the biggest barrier with the referral agencies. The best thing I found is that the referral agency being in constant communication with the discharge planner so all the parties are informed of the plan so this can be communicated with all parties, especially the providers and the families.

12:09:12 From Donna Drew VMFH OP Case Manager to Everyone:

I never tell families and patients how much the agencies are being paid. It is my understanding that those agencies are contracted to receive a specific payment.

12:09:30 From Niki Tucker to Everyone:

Small favor here. I have an Immediate need for a high care need client whose apartment is falling down around her. She is on Medicaid for IHC, basically bed bound and we need to get her moved like yesterday. In Portland. We are trying to see if her SNT will private pay for a short time but no guarantee. Can anyone help please?

12:10:42 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:

OSRAA has a newsletter committee that puts out a newsletter each quarter. We have a section on "Nail the Tour" where we share what we like to see on a tour with the families we work with. We would appreciate all this feedback for upcoming newsletters.

12:11:15 From Maya Moody - Apria to Everyone:

Thoughts: to better support our referral sources, we could develop and distribute concise guidance notes ("cliff notes"). These notes could include information on our processes, contact points, and any sliding scale pricing options we offer? This will ensure our referral sources have the necessary tools and knowledge to navigate the system efficiently and effectively.

12:12:22 From lesslie bauer to Everyone:

Most unacceptable. Moving a senior twice is never advised.

12:12:52 From lesslie bauer to Everyone:

Well said.

12:12:54 From Shawn StPierre Cogir of Northgate MC to Everyone:

Reacted to "Most unacceptable. M..." with 👍

12:13:08 From Monika to Everyone:

Question: Can WA referral agencies do a placement in Oregon ?

12:13:45 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:

Only if they are also registered as a placement agency in Oregon as well through ODH

12:13:48 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:

ODHS

12:13:54 From Retirement Connection to Everyone:

I am so so sorry- the Providence Everett is about to start and I had to get the lunch sponsor adjusted. So sorry. Thanks Karlee for muting me

12:14:01 From Monika to Everyone:

Understood , thank you !

12:14:29 From Claudia's iPhone to Everyone:

Reacted to "Only if they are als..." with 🙏

12:16:52 From FirstLight Home Care - David to Everyone:

David Carrillo - FirstLight Home Care, sorry for not saying hi earlier! was on the road and listening in.

12:18:20 From Amica- Magnolia Senior Resources to Everyone:

my experience is that form isn't acceptable to my local communities

12:18:53 From JJ Koll to Everyone:

Being an Executive Director for years the best thing for communities can do is NOT contract with those providers (caring.com and APFM). It costs communities hours of work a week weeding through referrals that are not viable or screened.

12:19:16 From James Simati to Everyone:

Reacted to "Being an Executive D..." with ❤️

12:19:22 From Eva to Everyone:

Reacted to "Being an Executive D..." with ❤️

12:19:24 From Lynessa Stone, Advanced Health Care to Everyone:

Reacted to "Being an Executive D..." with ❤️

12:19:38 From Corrine C to Everyone:

Reacted to "Being an Executive D..." with ❤️

12:19:40 From Jamie Callahan to Everyone:

There are also people in Oregon that claim to be a local business, but they are not. That have not seen the communities and they do not meet that families.

That is very disappointing in regard to referral agents that do these things.

12:20:21 From Kristianne Cox, Medicaid attorney, www.greshamelderlaw.com to Everyone:

Bess, can you please cite the Oregon Administrative Rule (OAR) or ORS that allows families to formally "opt out" of being represented by a placement person?

12:20:22 From Nancy Leifheit to Everyone:

Elite Care keeps it simple- we only partner with our local placement agents!!

12:20:29 From Brett D. (Cascades of Stayton) to Everyone:

To opt out of APFM: <https://my.aplaceformom.com/personal-information.html>

12:20:49 From Skyler to Everyone:

Reacted to "Being an Executive D..." with ❤️

12:20:58 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:

Replying to "Bess, can you plea..."

Yes

12:21:05 From Emily Schimitschek to Everyone:

<https://www.npralliance.org/-do-not-represent-me-form>

12:21:09 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:

Replying to "Bess, can you plea..."

I can have Amy send out to everyone

12:21:17 From Billie Wingfield to Everyone:

Reacted to "Being an Executive D..." with ❤️

12:21:37 From Kristianne Cox, Medicaid attorney, www.greshamelderlaw.com to Everyone:
If all else fails in the context of being "represented" by an unwanted placement person,

12:21:50 From Kristianne Cox, Medicaid attorney, www.greshamelderlaw.com to Everyone:
make a complaint with the DOJ: Fill out the Consumer Complaint Form:
<https://justice.oregon.gov/consumercomplaints/>

12:22:07 From FirstLight Home Care - David to Everyone:
Reacted to "If any communities w..." with 👍

12:22:35 From Kristianne Cox, Medicaid attorney, www.greshamelderlaw.com to Everyone:
The DOJ may route you to another agency for more effective complaints. Bookmark this DOJ site.

12:23:58 From Sarah Harwood to Everyone:
Don't compare your community to other communities in the area.

12:24:21 From Petronella to Everyone:
Reacted to "Don't compare your c..." with 👍

12:25:38 From FirstLight Home Care - David to Everyone:
Reacted to "To opt out of APFM: ..." with 👍

12:27:18 From FirstLight Home Care - David to Everyone:
Thanks for this Chat, very informative and much appreciated.

12:27:29 From Skyler to Everyone:
Reacted to "Don't compare your c..." with 👍

12:27:43 From Retirement Connection to Everyone:
I will add link to recording here and I will post other resources-
<https://retirementconnection.com/transitions-of-care-monthly-meeting/>

12:28:21 From Brett D. (Cascades of Stayton) to Everyone:
Thank you @Retirement Connection! I appreciate the information.

12:28:26 From Lisa Stimach to Everyone:
Thank you! Lisa Stimach, Silver Age, a local placement agency serving the Puget Sound Region for 16 years, www.SilverAgeCare.com, 206-669-7191

12:28:27 From Corrine C to Everyone:
Great call!

12:28:30 From UV Cyndi Pollard to Everyone:
thank you.

12:28:31 From Mari Ferrer to Everyone:
Thank you!!

12:28:36 From Brett D. (Cascades of Stayton) to Everyone:
Background is blurred

12:28:39 From Hallie Turpin to Everyone:
Hello Everyone!

Banyan Caregivers
www.banyancaregivers.com
caregivers

Hallie Turpin
971-389-9425
A licensed registry of carefully vetted

12:28:40 From Shawn StPierre Cogir of Northgate MC to Everyone:

thank you

12:28:41 From Sarah Harwood to Everyone:
Thank you!

12:28:49 From Petronella to Everyone:
Thank you!

12:28:50 From Hallie Turpin to Everyone:
Thank you!

12:28:53 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:
Thank you so much Amy!!! This was a great conversation. Appreciate all your effort and mediation.

12:28:57 From katelyn.carpenter to Everyone:
Thank you everyone! Great conversations and tips

12:28:59 From Belinda @ AegisLODGE ! to Everyone:
Thank you everyone!

12:29:05 From Maya Moody - Apria to Everyone:
Thank you for connecting us all Amy!!

12:29:13 From Retirement Connection to Everyone:
<https://retirementconnection.com/transitions-of-care-monthly-meeting/>

12:29:15 From Ashlee Lowe-Senior Helpers to Everyone:
Thank you!

12:29:17 From James Simati to Everyone:
Thank you Amy, Bess and everyone!

12:29:18 From Debbie Hart-Hartman to Everyone:
Great Call! Thanks Amy.

12:29:19 From Dawn to Everyone:
Are there any meetings that care managers in the community get together along with placement agencies for collaboration

12:29:20 From William McCullough to Everyone:
Thank you.

12:29:31 From Irene Croswell to Everyone:
Thank You !!!

12:29:56 From Rianne to Everyone:
Thank you!

12:30:10 From Bess Lindahl - Care and Keeping and OSRAA President to Everyone:
Bess@careandkeeping.com

12:30:16 From Dawn to Everyone:
thank you, Amy

12:30:39 From Kristianne Cox, Medicaid attorney, www.greshamelderlaw.com to Everyone:
Replying to "Bess, can you plea..."

Thank you. kristianne503@comcast.net

12:30:45 From Stephanie Johnsen to Everyone:
Stephanie Johnsen, Regional Manager with 1st CHOICE Advisory.
Stephanie@choiceadvisory.com

12:30:52 From Sarah Harwood to Everyone:

Sarah Harwood, Right Fit Senior Living Solutions, 503-830-3268

12:31:01 From Lisa Stimach to Everyone:

<https://www.asrpwa.org/> - Association of Senior Referral Professionals of
Washington

12:31:03 From Kristianne Cox, Medicaid attorney, www.greshamelderlaw.com to Everyone:

Thank you Amy.