

A caregiver is assisting an elderly man with a jacket. The caregiver is on the left, and the elderly man is on the right. The man is wearing a plaid shirt and a light-colored jacket. The caregiver is holding the jacket for him. The background is a blurred indoor setting. The entire image has a blue overlay.


# ENHANCING THE MANAGEMENT OF DEMENTIA WITH COMFORCARE HOME CARE


# ABOUT THE SPEAKER

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# | AGENDA

- Need for added dementia support
- GUIDE benefits
- Getting started



To date the needs of millions of Americans living with dementia have not been met

## Individual

Very limited therapeutic offerings to terminal disease – nothing curative

Caregivers lack training and resources, high rates of depression, planning and management disjointed from clinical setting

## Provider

Half of expected cases aren't diagnosed;

73% of GPs not prepared to diagnose  
63% not adequately prepared to care<sup>1,2</sup>

Neurologist shortage, their role isn't to quarterback care

6-24 month+ wait time average

<sup>1</sup> Underdiagnosis of Dementia: an Observational Study of Patterns in Diagnosis and Awareness in US Older Adults; <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6025653/>  
<sup>2</sup> 2023 Alzheimer's Disease Facts and Figures; Alzheimer's Association

# Family members caring for a loved one with dementia shouldn't do it alone

- Caregiving comes with a multitude of demands that can be alleviated with respite care
- Successful caregiving means having the right support team, taking breaks and accepting short-term relief.
- According to the CDC, informal or unpaid caregiving has been associated with:
  - Elevated levels of depression and anxiety
  - Higher use of psychoactive medications
  - Worse self-reported physical health
  - Compromised immune function
  - Increased risk of early death

**Over half (53%) of caregivers indicate that a decline in their health compromises their ability to provide care<sup>1</sup>.**

<sup>1</sup> <https://www.cdc.gov/aging/caregiving/caregiver-brief.html>

# What is GUIDE?

- **GU**iding an **I**mproved **D**ementia **E**xperience
- \*NEW\* fully funded Medicare Part B program - no out of pocket expense
- Designed to improve the quality of life for people living with dementia and family caregiver education, support, and respite services
- Reduce unnecessary hospitalizations and burden on unpaid caregivers
- Available for eight years (2024 - 2032)

## Model Drivers



**DEFINING A  
STANDARDIZED  
DEMENTIA CARE  
DELIVERY MODEL**



**ADDRESSING  
CAREGIVER NEEDS**

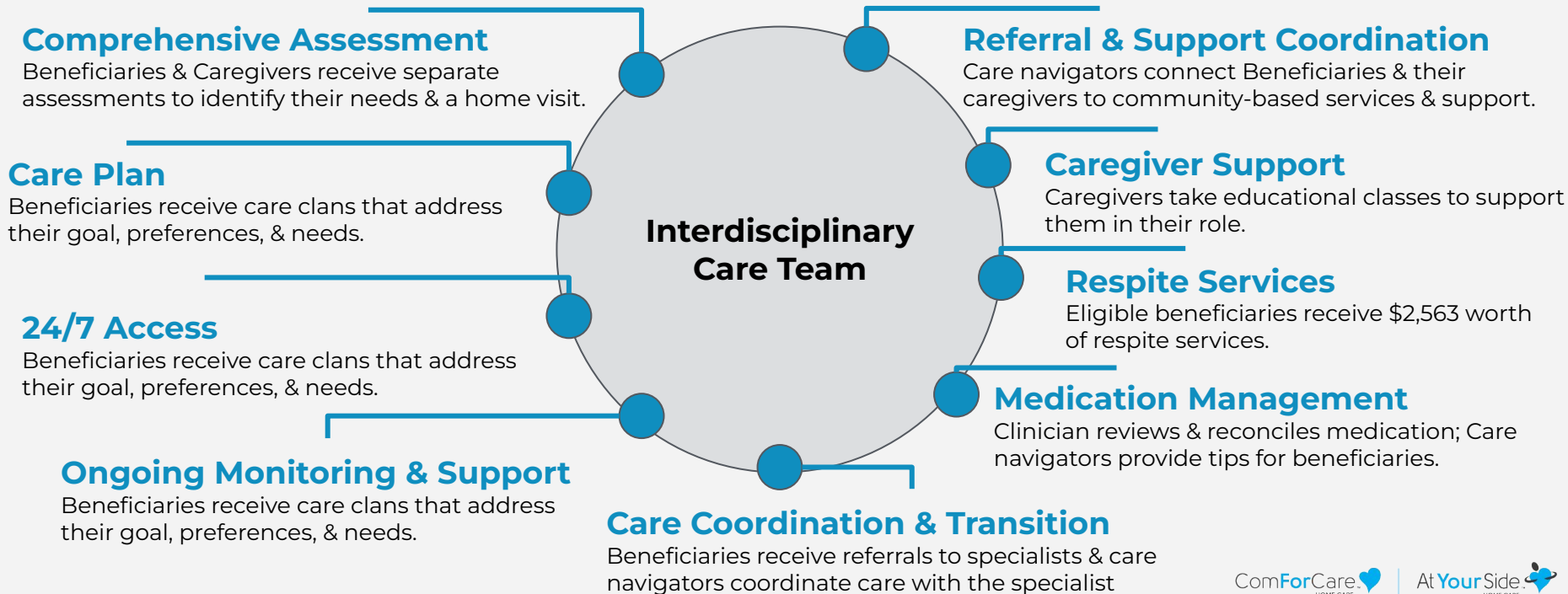


**PROVIDING AN  
ALTERNATIVE  
PAYMENT  
METHODOLOGY**



**COVERAGE FOR  
RESPITE SERVICES**

# GUIDE Patient + Family Caregiver Benefits





# Who is Eligible for GUIDE



## GUIDE Beneficiary Eligibility Criteria



### Dementia Diagnosis

Beneficiary has dementia confirmed by attestation from clinician practicing within a participating GUIDE dementia care program



### Enrolled in Medicare Parts A & B

Beneficiary must have Medicare as their primary payer and not enrolled in Medicare Advantage, including Special Needs Plans (SNPs)



### Not Residing in Long-Term Nursing Home



### Has Not Elected the Medicare Hospice Benefit

Services overlap significantly with the services that will be provided under the GUIDE Model



### Not Enrolled in PACE

Services overlap significantly with the services that will be provided under the GUIDE Model

## Voluntary Alignment Process

The GUIDE Model will use a voluntary alignment process. Participants must document that a beneficiary (or their legal representative if applicable) consents to align to the Participant.

Participants may request a list of potential beneficiaries who may be eligible for voluntary alignment. Additionally, Participants may have beneficiaries self-referred to them based on letters sent by CMS, or by other provider referrals.

# Added Benefits

Medicare Part B recipients and their family members can receive free GUIDE support with a dementia diagnosis including:

- Free dementia evaluation and diagnosis
- **\$2,563**, annually, for in-home respite care at no cost to you (eligible for those with mild to severe dementia)
- In-Person Home Safety Assessment
- ADL care provided in four-hour increments
- Respite care day or night
- Care by dementia-trained caregivers
- Families receive access to resources, training, education and counseling
- You will NOT be billed by Medicare. This is a FREE service. The GUIDE program does not have copays or any patient financial responsibility.
- Keep your Primary Care Physician! This compliments their treatment.



# How does it work?

1. Individual family caregiver to notify ComForCare who will begin the process
2. The family and person with dementia will meet with our partner **WVH**, who will provide an educational session, insurance review and will enroll you into the program (Medicare number will be submitted for approval)
3. Next, the family and individual with dementia is assigned a Care Navigator who will complete the nine care delivery services required to deliver the GUIDE program including:
  1. Comprehensive Assessment - a dementia diagnosis must be present
  2. Care Plan development
  3. Review how to access support 24/7
  4. Ongoing Monitoring & Support - you will meet monthly with your care navigator and this will be shared with your loved ones Primary Care Physician or Neurologist
  5. Care Coordination & Transitional Care Management as needed
  6. Referral and Coordination of Services and Support
  7. Medication Management & Reconciliation
  8. Introduce you to caregiver Education and & Support
  9. In-home safety evaluation and respite services (for those who qualify) are coordinated and provided by ComForCare

# In-Home Respite

- Only those identified by the CMS with moderate or severe dementia are approved for in-home safety evaluations and respite care
- The paperwork required is submitted on your behalf
- You will be notified of respite approval and ComForCare will coordinate in-home safety evaluation and in-home respite services
- Respite services, with no out-of-pocket or deductible applied, are provided up to **\$2,563** per year (June 30 to July 1) and will auto-renew for the next eight years

**CMS defines respite as temporary services provided to a GUIDE Beneficiary in their home, at an adult day center, or at a facility that can provide 24-hour care, for the purpose of giving the Caregiver a break from caring for the GUIDE Beneficiary.**

# Getting Started

- Contact your ComForCare Office Today
- We will answer any questions
- Will get the process started and will submit your information
- Timeline - one - two months for respite services to begin (we work at your pace)



A caregiver, a Black woman with short hair, is assisting an elderly white woman with glasses. Both are holding light blue dumbbells. The caregiver is wearing a blue shirt with the 'ComForCare HOME CARE' logo. The background is a home setting with a shelf and a plant. The entire image has a blue tint.

# | QUESTIONS